

Privacy Policy

Last Updated on 25th FEBRUARY 2026

We are committed to respecting your privacy and choices when you use our website. This policy applies to information we collect on our website and explains how we collect, use, share, and protect personal data, as well as the rights available to you.

1. Personal Information. We do not collect personally identifiable information about you, unless you choose to fill out your personal information on our website. Predominantly, you may browse our website without providing any personally identifiable information about yourself. However, we collect information you provide when you personally contact us for more information. You supply the information directly to us. This data includes your name, (optional) company/role, email address, contact number, contact address or other similar information. This information collected by us is used to respond to your inquiry, to develop products, services, and programs, or process an order. We may also use it to administer our relationship with you and for our internal record-keeping.

We do gather certain non-personally identifiable information, such as standard web log information for functionality, device and software information, carrier and connection information, for all visitors of our websites. We may use this information to analyze trends and statistics so as to help us provide you with better services.

We may share your information with our partners. We share personal data occasionally and only where necessary, including with: (i) service providers who help us operate the website and communications or provide services to you; (ii) professional advisers (e.g., legal, accounting) where needed. Such third parties have agreed to use this information only on behalf of Itolivo. We also reserve the right to disclose your Information with legal and regulatory bodies or pursuant to a judicial order for compliance.

Further, in the event we decide to reorganize, sell or transfer all or part of our business, we may share your Information with third parties involved in such transactions, even in such circumstances we will obtain written assurances that the information provided by you will be appropriately protected.

2. Retention. We retain personal data for as long as necessary to perform the services you request, to respond to your inquiries, and to comply with our legal obligations (including tax, accounting, and regulatory requirements), resolve disputes, and enforce our agreements.

3. International transfers. If we transfer personal data outside the EEA/UK (for example, to service providers), we will put in place appropriate safeguards required by applicable law (such as standard contractual clauses), unless an exception applies.

4. Use of Cookies. Our website uses cookies. Cookies are small text files of information that save and retrieve information about your visit to our website. Cookies, by themselves, do not give us any personally identifiable information about you unless you choose to provide this information to us. A cookie is like an identification card. It is unique to your computer and can

only be read by the server that gave it to you.

We use cookies to understand site usage and to improve the content and offerings on our website. We use cookies to personalize your experience on our webpage. If you do not want information collected through cookies, most browsers offer a simple procedure to accept or deny cookies. However, if you do not configure your browser, you will accept cookies provided by this website. Note that certain features of our products and services may not function properly without the aid of cookies.

5. Security. We use reasonable administrative, technical and physical security measures to protect the information from unauthorized access, use, loss or destruction. Information provided by you is stored on a secure web server managed by Itolivo or an agent of Itolivo performing services on our behalf.

Despite having created a secure and reliable website for you, the confidentiality of any information, communication, or material transmitted over the internet, especially unencrypted data, can be read by third parties. Therefore, we request you to exercise utmost discretion while providing sensitive confidential information. You also acknowledge that the use of the internet and this website is solely at your own risk. Please do not send sensitive information (e.g., special categories of data such as health data) via website forms or email.

6. Legal basis for processing (EEA only). If you are an individual from the European Economic Area (EEA), our legal basis for collecting and using the personal data will depend on the personal data concerned and the specific context in which we collect it. However, we will normally collect personal data from you only where: (a) we have your consent to do so, (b) where we need the personal data to perform a contract with you, or (c) where the processing is in our or a third party's legitimate interests (and not overridden by your data protection interests or fundamental rights and freedoms). If you are in the UK, equivalent UK GDPR legal bases apply.

7. Links to other Websites. Itolivo may provide links to other third-party websites and services. However, Itolivo is not responsible for privacy statements, practices, or the contents of such third-party websites. Your use of third-party sites is subject to their terms and privacy policies.

8. Your Privacy Rights. You may access, update or correct your Personal Information that we hold, including your profile and preferences. You may do so by contacting us at info@itolivo.com.

You may also request that we delete your personal information by sending a request to info@itolivo.com. We will implement reasonable efforts to delete your personal information, though there may be some delay in deleting such data, and we don't guarantee complete or comprehensive removal of the content or information you may have posted or otherwise made available through our website.

If you are in the EEA/UK (and in some other jurisdictions), you may also have the right to: (i) request restriction of processing, (ii) object to processing, (iii) request data portability, and (iv) withdraw consent at any time where processing is based on consent. You also have the right to

lodge a complaint with your local data protection authority.

9. Authenticity. Itolivo shall not be responsible for the authenticity of the information you provide, and therefore, it is your duty to ensure that the information provided by you is authentic.

10. Children. Our website is intended for use by individuals in their business and professional capacity and is not directed to children. We do not knowingly collect personal data from individuals under eighteen (18). If you believe that a person under 18 has provided us with personal data, please contact us, and we will take reasonable steps to delete it.

11. How to Contact Us. If you have any question with regards to our Privacy Policy, you may Contact Us at: <http://itolivo.com/contacts.php>
Contact Address: ITOLIVO LIMITED - 705, Spyrou Araouzou & Koumantarias, Fayza House, 5th floor, office No.: 2, 3036, Limassol, Cyprus
Phone: +3-572-2007-849
Email: ceo@itolivo.com

12. Grievance Redressal. Any grievances or complaints, in relation to the processing of information, should be addressed to Itolivo in writing to the following contact email: info@itolivo.com. Grievances shall be redressed as expeditiously as possible. If you are in the EEA/UK, you may also contact your supervisory authority (data protection authority) to raise a complaint.

13. Changes to this Policy. We reserve the right to update our Privacy Policy as and when the need arises so as to reflect our current privacy practices. When we make certain changes, we will revise the “last updated” date at the top of this page. But our commitment to protect the privacy of website users will continue to remain.